

BUKE TOURS AND SAFARIS TERMS AND CONDITIONS

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Staffs: Our experienced, knowledgeable and friendly staff will be there to assist you from the moment you arrive at the Airport till your departure.

Acclimatization: Upon arrival, you will have a night for acclimatization before embarking on the safari. It is advisable to dress appropriately depending with the weather.

Safety & Security: Normal precautions as in any other destination world-wide should be taken. Visitors are advised not to leave cash and valuables in their hotel rooms but to make use of safe deposit boxes and safes. One should never carry large sums in cash and women should keep a tight grip on handbags in crowds or busy streets. As in all major cities walking alone or in small groups at night should be considered a hazard and avoided. Reliable taxis are available at all the principal hotels. Taking photographs is prohibited near military installations, policemen, the president, the national flag, the State House, state lodges, soldiers, prisons and prisoners etc. Seek assistance from your driver/guide before photographing local people & permission should be obtained.

Health & Medical Advice: The client shall confirm that he/she is medically fit, in good physical and mental health and is able to embark on the tour. Any client with a pre-existing medical condition or illness must declare such conditions to the company before commencement of the tour. Kenya & Tanzania requires a vaccination certificate against yellow fever and now Covid-19 negative test. It is the client's responsibility to ensure that he/she has the appropriate vaccinations. An anti-malarial prophylactic is highly recommended for all African countries. Please check with your doctor for advice on other vaccination precautions against typhoid, tetanus, polio, meningitis and hepatitis. Travel insurance is strongly recommended in event of accident or sickness while on safari. A personal health insurance cover is strongly recommended too.

Medical Supplies: All vehicles are equipped with first aid kit, sanitizers and thermos gun for Covid-19 prevention measures. It is advisable to travel with a small medical kit that includes any basic remedies you may need, such as antacids, painkillers, anti-histamines and cold remedies. Take along scissors, tweezers, and thermometer, lip salve, sun block, water purification tablets or drops, as well as your preferred brands of toiletries and cosmetics. Also take a torch and a pocket knife.

Travel Insurance: We advise clients to take a Travel Insurance cover before taking any safari.

Checklist for tour: A passport that is valid for six months beyond the intended length of stay, Entry eVisas to Kenya and Tanzania (applied online prior to arrival), Return Air Ticket, Travel Insurance, Medical Cover, comfortable clothing & shoes, insect repellent, Camera, Adapter plugs, convertors for electrical devices, Sun glasses, hat, sun screen, Binoculars, Basic medical kit, light rain gear & Money for souvenirs,

Itinerary Disclaimer: Please see below;

- In order to confirm the booking, 30% non-refundable & non-transferable deposit is required for any travel arrangement and the balance cleared 30 days before commencement of the tour. A full payment is required where bookings are made less than 15 days before the tour begins.

- **Transportation** will be in safari van or 4 X 4 land cruiser safari vehicle with pop up roof top. Trained English Speaking driver/guides are provided unless any passenger specially requests a professional Translator in which case, an extra charge will be levied.
- The company and its agents act only as agents in all matter relating to tours. The Company's liability to passengers is dictated by the appropriate law of the country in which the tour takes place; however, the company accepts no responsibility for any person's illness, injury, delays, loss or damages from any cause whatsoever. Personal Travel insurance is highly recommended before taking any tour.
- The company reserves the right to alter arrangements on the route or to cancel the operation of a scheduled tour should conditions necessitate. It also reserves the right to decline to accept any person as a member of any tour at any time. In which event an equitable amount will be refunded.
- **Accommodation** is based on per person sharing a twin/double/triple room or tent. Single rooms are available at an additional cost and all rooms are subject to availability at the time of booking.
- **Children** travelling with Parents: 2 years and below sharing a room with an adult is free of charge. Whilst
- Sharing a room with one or two adults, children ages 3 to 12 years are charged 50% of per person sharing. Two children ages 11 years and below are charged 75% of per person sharing each.
- Easter Supplement US\$35.00 per person per day Christmas & New Year Supplement: 24, 25, 26, 31, & 1 US\$ 40.00 per person per day
- **Cancellation & No-Show Policy:** Reservations that are cancelled, reduced in length of stay or reduced in numbers of occupants (hereinafter collectively called a CANCELLATION) are subject to cancellation and No Show fees at the discretion under the following terms:

PEAK SEASON: (Jun 16 – Oct 31, Dec 20 – Jan 2)

0 - 60 Days 100%

61 - 90 Days 50%

HIGH / LOW SEASON (Jan 3 - Jun 15)

0 - 45 Days 100%

46 - 60 Days 50%

- **Rates Increment:** Itinerary rates are based on present date on Park fees, Government Tax and current Fuel price. In future if the Government and National Parks decide to Increase on their rates, an addition surcharge shall apply on per person rate.

- **Money Exchange:** There are Forex bureaus available at the airport, malls, banks, and major towns. Major Credit Cards are often accepted in larger towns and at lodges, but in markets and with vendors along the road, cash works best, and bargaining is expected. We recommend that you take traveler's checks rather than carrying large amounts of cash. Many travelers find it useful to carry a hand calculator to estimate dollar values while shopping. ATM machines are not widespread and may only be found in major capitals; consult your own bank before departure.
- **Trip Members' Responsibility:** Abide to the law of state, respect the local people, do not litter, animals have the right of way and alight at designated areas or points in either National parks.
- **Transportation:** By a Safari Toyota 4 x 4 Land Cruiser / safari vans with pop up roof top in Kenya and Tanzania.
- **Additional trip and hotel:** Please contact us should you require any additional trips & hotel.
- **Tipping:** Although hotels and lodges include a service charge, it is customary to tip porters, waiters and safari drivers/guides. For your Tour guide/driver \$5.00 per tourist per day is the recommended amount for most safaris. At lodges and camps, the recommended tips are \$5.00 per tourist per day to be shared among camp personnel.